

Local Services Guide

This guide provides an overview of the local services available to the citizens of Wise County, Virginia. Please check back often as we will be constantly updating this list.

Select the **First Letter** of the word from the **List Below** to jump to the appropriate section of the Services Guide.

[A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [K](#) [L](#) [M](#) [N](#) [O](#) [P](#) [Q](#) [R](#) [S](#) [T](#) [U](#) [V](#) [W](#) [X](#) [Y](#) [Z](#)

- A -

Abuse - Child and Domestic, and Senior Citizen

CHILD

Child Protective Services (CPS) - (See [CPS](#))

[Social Services](#)

(276) 328-8056

1-800-552-7096 - 24 hour hotline

Virginia Family Violence Hotline

1-800-838-8238

DOMESTIC - Rape or Spousal Abuse

911 - Emergencies

[Sheriff](#) - Domestic Violence Unit

(276) 328-3756

Family Crisis Support Services

1-800-572-2278

Virginia Sexual Assault Hotline

1-800-838-8238

SENIORS

(See [Adult Protective Services](#))

[Mountain Empire Older Citizens, Inc. \(MEOC\)](#)

(276) 523-4202

[SeniorNavigator.org](#)

[Resources for Nursing Home Abuse](#) – Provides the most up-to-date statistics and information relating to nursing home abuse.

[National Council for Aging Care's guide on Elder Abuse](#)

Administrator

(See [County Administrator](#))

Adoption Services

Adoption information or assistance in search for natural parents/adopted adults.

[Social Services](#)

(276) 328-8056

Adult Protective Services

To prevent and/or alleviate abuse, neglect or exploitation of an adult, including senior adults 60 years or older or disabled persons over the age of 18 years.

[Social Services](#)

1-888-832-3858

Adult Services

To promote self-reliance, personal responsibility and independence through protection and coordination of supportive community resources and community based services.

Services: maximizing self-sufficiency; preventing inappropriate institutionalization of impaired adults; assisting with appropriate placement when necessary; incapacitated adults to reside within their home setting for as long as possible.

[Developmental Services, Inc.](#) - Frontier Health

(276) 523-0682

Junction for Independent Living

(276) 679-5988

[Social Services](#)

(276) 328-8056

Aging/Elderly Services

ADVOCACY AND SUPPORT SERVICES

To prevent unnecessary and/or inappropriate institutionalization of older persons by the development and maintenance of comprehensive user-friendly community based long term care services; recognizing that families provide the bulk of care for older people and then developing a user-friendly comprehensive infrastructure to support family caregivers; and by serving as an active and responsible advocate on issues effecting older persons.

Services: Specialized and public transportation (for all ages); Family Support (caregivers, personal care, Alzheimer's, senior volunteers); Nutrition and Wellness (Cancer support, employment services, meals on wheels, socialization and recreation); Elder Rights and Security (abuse prevention, legal and other counseling services).

[Mountain Empire Older Citizens, Inc. \(MEOC\)](#)

(276) 523-4202

REAL ESTATE TAX RELIEF FOR ELDERLY AND DISABLED

Qualifying individuals can receive up to \$150.00 credit toward the County real estate taxes on their home.

[Commissioner of Revenue](#)

(276) 328-3556

[SeniorNavigator.org](#) – "Your One-Stop Source for Information and Access to Community Programs and Services: Empowering Seniors and Caregivers to Navigate. SeniorNavigator helps hundreds of thousands of seniors and caregivers each year, guiding them to the vital support and information they need and equipping them with valuable tools to make educated decisions."

[Senior Living Directory](#) – "strives to be the most complete and unbiased source of lifestyle options for older citizens. We have tried to list EVERY elder lifestyle option (no kidding). We are also focusing on retirement planning, money and finance for seniors because we know that the wave of 76 million baby boomers is probably under prepared for the difficulties of retirement."

[SOCIAL SECURITY](#)

(276) 679-7633

[Virginia Assisted Living Directory](#) is a free and useful resource for Assisted Living, Alzheimer's, and long-term care available within the Commonwealth of Virginia.

AIDS Awareness

(See [HIV/AIDS](#))

Airport

[Lonesome Pine Airport](#), with a 5,400-foot runway, is the primary corporate air terminal for business and industry in Southwest Virginia. [Liberty Flying Service](#), a private commercial vendor, offers: charter service; sightseeing tours; aircraft rental; flight training; and other aviation management and operational services.
(276) 328-5300

COMMERCIAL SERVICE

[Tri-Cities Regional Airport \(TRI\)](#) in Blountville, Tennessee, is a full-service commercial airport (passenger service & cargo) that serves East Tennessee, Southwest Virginia, Western North Carolina and parts of Kentucky. Non-stop Passenger Service to six major hubs is available from the following carriers:

[Delta Connection \(ASA\)](#), [United Express](#), [U.S. Airways](#), and [Northwest Airlinck](#).
(423) 325-6000

Alcohol and Drug Abuse

ABC (Alcoholic Beverage Control) Violations
1-800-552-3200

[Alcoholics Anonymous](#)

(276) 523-4545 (local chapter)

[Drug Abuse Resistance Education \(DARE\)](#) is designed to provide accurate information about drugs and alcohol; teach students the necessary decision-making skills; show students how to resist negative peer pressure; suggest healthy alternatives to drug use; and build confidence and self-esteem.

[Sheriff](#)

(276) 328-3756

Drug Violation Hotline (VA State Police)

1-800-553-3673

[Office on Youth](#)

(276) 523-5064

Planning District One Community Services Board

(276) 523-2562

Parent to Parent Program - A parenting skills workshop with a strong drug and alcohol prevention focus.

(276) 523-0682

[Wise County Behavioral Health Services](#) - Frontier Health

(276) 523-8300 or (276) 523-8360

Animal Bites

All animal bites to human beings must be reported within 24 hours. All wildlife bites or attacks to pets or wildlife acting abnormally must be reported. The Animal Control Officer works from the County Administrator's Office and the County animal shelter located in the Josephine community near Norton, Virginia.

[Animal Control](#)

(276) 328-2321

(276) 679-6750 (Animal Shelter)

Animal Control

To report animal cruelty, stray pets, wildlife bites or attacks, or to inquire about impounded pets.

[Animal Control](#)

(276) 328-2321

(276) 679-6750 (Animal Shelter)

Animals - Dead on Public Road

[Virginia Department of Transportation](#) - Wise Residency
(276) 328-9331

Auction of Surplus County-Owned Property

Disposal of surplus county vehicles and equipment, not including lost and found or confiscated property.

[County Administrator](#)
(276) 328-2321

[Back to Top](#)

- B -

Baby Care

(See [Infant Programs](#))

Bidders List

For information regarding placement on the bidders list.

[County Administrator](#)
(276) 328-2321

Birth Certificates

For applications and copy of existing records.

State Department of Health

[Office of Vital Records and Health Statistics](#)

P.O. Box. 1000

Richmond, VA 23208-1000

(804) 662-6200

Birth Control Services

Services are offered with payment determined according to eligibility and income.

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

Blood Pressure Screening

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

Blue Ridge Poison Center

Provides general poison information and poison management advice to over 2.8 million residents in 63 counties of Central and Western Virginia. Staffed by trained specialists in poison information and a Medical Toxicologist, the center is open 24 hours-a-day.

[UVa Blue Ridge Poison Center](#)

1-800-222-1222

Board of Supervisors

The county is governed by an eight-member [Board of Supervisors](#) elected by the county districts for four-year staggered terms. For information about Board meetings and other activities:

[County Administrator](#)

(276) 328-2321

Budget

Preparation of financial and management information and guidance for the [Board of Supervisors](#).

[County Administrator](#)

(276) 328-2321

Building Inspection

All structures and buildings are required to be maintained in compliance with minimum standards to ensure public health, safety and welfare.

[Building and Zoning Dept.](#)

(276) 328-7119

Building Permit

Whenever constructing, altering, repairing or converting the use of a building, structure or associated equipment, a permit is required.

[Building and Zoning Dept.](#)

(276) 328-7119

Burning Regulations

[Virginia Dept. of Forestry](#) - Fire Safety Tips

(276) 523-0903

Business Assistance

[Economic Development](#) assists qualified existing businesses and recruits new business to the county.

Services: provides real estate and building information; facilitates development of sites and buildings for new and expanding businesses; and disseminates information to the county's corporate citizens; and some small businesses assistance.

County Administrator - ([Economic Development](#))

(276) 328-2321

[MECC Small Business Business Development Center \(SBDC\)](#) is a partnership with the U.S. Small Business Administration. The SBDC provides one-on-one counseling, business education opportunities and resources to help small business owners or managers improve their business. Contact [Tim Blankenbecler](#), SBDC Director, for more information.

(276) 523-6529

Business Licensing (Contractor's)

All contractor's performing services within the unincorporated areas of Wise County, VA and gross receipts in excess of \$50,000.00 annually are required to obtain a Contractor's License. (The incorporated towns of Wise County have their own business license ordinances and they should be contacted directly for questions regarding their particular requirements.)

[Commissioner of Revenue](#)

(276) 328-3556

Business and Neighborhood Watches

Sheriff's Office - Crime Prevention Unit coordinates this program and conducts home and business security surveys on request.

[Sheriff](#)

(276) 328-3756

[Back to Top](#)

- C -

Cancer Awareness (Breast and Cervical)

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

[Mountain Laurel Cancer Support and Resource Center](#)

(276) 523-4202

(800) 252-6362

Channel 19 - ComCast Cable

Channel 67 - InterMountain Cable

Wise-TV (PEG channel)

Wise County Public, Educational and Government (PEG) information channel on **ComCast Cable channel 19** and **InterMountain Cable channel 67**. Tune in for Board of Supervisors meetings, School Board meetings, educational programs, change of schedule notices for schools, other public notices, etc.

(276) 338-2321

Child Safety Programs

[Sheriff](#)

(276) 328-3756

[Office on Youth](#)

(276) 523-5064

Child Protective Services

Program to promote the well-being of children under 18 and strengthen families.

Services: investigates allegation of child abuse and neglect; provides or arranges for appropriate services for children and families when abuse and neglect has occurred; information and referral; and on-going counseling.

[Social Services](#)

(276) 328-8056 or
1-800-552-7096 (Statewide 24-hour hotline)

Children's Specialty Services

Specialized services for children with chronic and disabling conditions offered by the Health Department.

[Health Department](#)

134 Roberts Ave, SW
Wise, VA 24293
(276) 328-8000

Communicable Diseases

Provides surveillance, investigation and education of all reportable communicable diseases.

[Health Department](#)

134 Roberts Ave, SW
Wise, VA 24293
(276) 328-8000

Community Centers

These buildings are available to rent for reunions, receptions, parties, and other special occasions. You must reserve the center in advance by paying a deposit (refundable if the facilities remain in good condition) and a rental fee.

(NOTE: As of January 1, 2016, the fees at all locations is \$50.00 deposit and \$40.00 for the rental).

Dorchester Community Center

Stephens Community Center

Tacoma School Community Center

(276) 328-2321 - [County Administrator](#)

Concealed Weapon/Hand Gun Permits

Applications for concealed weapon permits.

[Circuit Court Clerk](#)

(276) 328-6111

Consumer Education

[Cooperative Extension Service](#)

(276) 328-6194

Consumer Safety Information

[ConsumerSafety.org](#) presents health & safety information for children, families, patients, and seniors, as well as, consumer related news stories.

Convenience Centers and Can Sites

Manned secure Convenience Centers and Can Sites are available throughout the county to receive all normal household solid waste. All commercial waste or amounts of household waste in excess of one pickup truck load

will be directed to the [County Landfill](#) on Kent Junction Road in the Blackwood community near Norton. Assistance is available at these sites for those requiring help disposing of their garbage. Open during the following hours (as of Monday, Aug. 15, 2016):

Mon. – Sat.: 8:00 a.m. – 6:00 p.m. & Sunday: 12:00 p.m. – 5:00 p.m.

CONVENIENCE CENTERS

Bull Hill - Bull Run Rd. (US 58A) near Virginia City, St. Paul VA
(276) 762- 5331

East Stone Gap - 2314-B Preston Rd., East Stone Gap VA
(276) 523-2989

Esserville - 5736 Industrial Park Rd., Norton VA
(276) 679-3600

Fairgrounds - 6601 Hurricane Rd., Wise VA
(276) 328-6142

Flatwoods - Dungannon Rd., Coeburn VA
(276) 395-7299

Indian Creek - 9800-A Orby Cantrell Hwy., Pound VA
(276) 796-4887

Josephine - 6221-B Kent Junction Rd., Norton VA
(276) 679-1740

Toms Creek - 12104 Toms Creek Rd., Coeburn VA
(276) 395-3635

CONVENIENCE CAN SITES

Appalachia - 2449 Exeter Rd., Appalachia VA
(276) 565-1826

South Fork - 6011 North Fork Rd., Pound VA
(276) 796-4610

Counseling Programs

CLINICAL SERVICES

Provides outpatient, individual, group, family and marital counseling; community programs for chronically mentally ill adults; and community programs for seriously emotionally disturbed children.

Planning District One Community Services Board
(276) 523-2562

[Wise County Behavioral Health Services](#) - Frontier Health
(276) 523-8300 or (276) 523-8360

PREVENTION AND RESIDENTIAL SERVICES/SERVICE COORDINATION

Provides parenting classes; programs for divorcing families; child behavior management consults for parents; coping with attention deficit hyperactivity disorder; stress and anxiety management; substance abuse prevention; community development in low-income neighborhoods; disability awareness counseling; parenting child with disabilities; and support for siblings of persons with disabilities.

[Independence House](#) - Frontier Health
(276) 523-4357

[Office on Youth](#)

(276) 523-5064
Planning District One Community Services Board
(276) 523-2562

County Administrator

Appointed by the [Board of Supervisors](#) to oversee the day-to-day operations of county government. Concerns, complaints or compliments regarding county services are received in this office.

(276) 328-2321

Courts

CIRCUIT COURT CLERK

Civil Division: law suits; adoptions; divorces; name changes; mechanic's liens; and garnishments.

Criminal Division: felony cases; misdemeanor appeals from district court; habeas corpus filings; appeals to Virginia Court of Appeals and Supreme Court; fine; and cost collections.

Land Recording Division: deeds; deeds of trust; certificates of satisfaction; powers of attorney; and plats.

Probate Division: wills; estates and qualifications; and guardianship.

Reception Division: marriage licenses, passport applications, notary public applications, certificates of jury service, and concealed weapon permits.

Records Room: judgment docketing and releases, business name registrations, financial statement filings, military service discharge recordings, and records of all court orders, land recordings, marriage licenses and fiduciary recordings.

(276) 328-6111

CIRCUIT COURT JUDGES

(276) 328-8653

COMMONWEALTH'S ATTORNEY

(276) 328-9406

GENERAL DISTRICT COURT & CLERK

The staff of the clerk's office is available to answer general questions and to assist the public with filing motions and legal processes.

(276) 328-3426 or (276) 328-8296

JUVENILE COURT SERVICE UNIT, 30th District

To reduce juvenile delinquency by providing services, programs and policies that advocate for the needs of youth and their families; assist the community in preventing juvenile delinquency; divert from the juvenile system those whose needs are more appropriately met elsewhere; promote rehabilitation of youth; and protect the people of the community from crime. Provide juvenile probation services and parole information.

(276) 328-2141 or (276) 328-2151

JUVENILE/DOMESTIC RELATIONS DISTRICT COURT, 30th District

The Juvenile and Domestic Relations District Court has jurisdiction in matters involving: delinquents; juveniles accused of traffic violations; children in need of services or supervision; abused and neglected children; custody/visitation; child and spousal support; spousal abuse; and adult offenses against the person of a child or an intra-family offense.

(276) 328-4486

MAGISTRATE

(276) 328-8947

Courthouse

Most county government and court offices are located at:

Wise County Courthouse

206 E. Main Street

Wise VA 24293

Crime Prevention

Services: Neighborhood Watch; Business Watch; Crime Stoppers; school resource officers assigned to all county middle and high schools who teach a variety of law enforcement related classes; various crime prevention classes taught by crime prevention officers including the prevention of rape, date rape and domestic violence; crimes against the handicapped, personal safety, and the prevention of child abuse; and programs involving the cartoon characters McGruff & Scruff of the [National Crime Prevention Council](#).

[Sheriff](#)

(276) 328-3756

Crime Stoppers

To report an incident, information about an ongoing investigation, or what you suspect to be a violation of the law.

[Sheriff](#)

(276) 328-3756

Crop Production

[Extension Service](#)

(276) 328-6194

[Back to Top](#)

- D -

DARE Program

[Drug Abuse Resistance Education](#) is designed to provide accurate information about drugs and alcohol; teach students the necessary decision-making skills; show students how to resist negative peer pressure; suggest healthy alternatives to drug use; and build confidence and self-esteem.

[Sheriff](#)

(276) 328-3756

Deeds, Deeds of Trust

[Circuit Court Clerk](#)

(276) 328-6111

Delinquency Prevention

Services and programs that reduce the risk of delinquency and encourage positive youth development.

[Office on Youth](#)

(276) 523-8064

Directory

Listing of all county government and court offices & employees, as well as, appointees to commissions, boards with contact information.

[Wise County Directory](#)

Disabled Citizens Services

ADA RESOURCES

[Expertise.com](#) – Comprehensive guide for people living with disabilities that aims to help make the federal grants available to seniors, veterans, and people with cognitive and physical disabilities much easier to understand and take advantage of, particularly for remodeling homes for accessibility.

ADULT PROTECTIVE SERVICES

To prevent and/or alleviate abuse, neglect or exploitation of an adult including senior adults 60 years or older or disabled persons over the age of 18 years.

[Social Services](#)

1-888-832-3858

ADULT SERVICES

[Developmental Services, Inc.](#) - Frontier Health

(276) 523-0682

[Independence House](#) - Frontier Health

(276) 523-4357

Junction Center for Independent Living, Inc.

(276) 679-5988

[Office on Youth](#)

(276) 523-5064

Planning District One Community Services Board

(276) 523-2562

[Wise County Behavioral Health Services](#) - Frontier Health

(276) 523-8300 or (276) 523-8360

[Social Services](#)

(276) 328-8056

CHILDREN'S SPECIALTY SERVICES

Specialized services for children with chronic and disabling conditions.

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

[Developmental Services, Inc.](#) - Frontier Health

(276) 523-0682

Planning District One Community Services Board

(276) 523-2562

REAL ESTATE TAX RELIEF FOR ELDERLY AND DISABLED

Qualifying individuals can receive up to \$125.00 credit toward the County real estate taxes on their home.

[Commissioner of Revenue](#)

(276) 328-3556

SPECIAL EDUCATION

Divorce

[Circuit Court Clerk](#)

(276) 328-6111

Dog License

Dog tags are due and payable by January 1st and not later than January 31st of each year. **A current rabies certificate is required.**

[Treasurer](#)

(276) 328-4077

Dog Warden

To report animal cruelty, stray pets, wildlife bites or attacks, or to inquire about impounded pets.

[Animal Control](#)

(276) 328-2321

(276) 679-6750 (Animal Shelter)

Domestic Violence

Rape or Spousal Abuse

911 - Emergencies

[Sheriff](#) - Domestic Violence Unit

(276) 328-3756

Family Crisis Support Services

1-800-572-2278

Virginia Sexual Assault Hotline

1-800-838-8238

Dorchester Community Center

This building is available for rent for reunions, receptions, parties, and other special occasions. You must reserve the center in advance by paying a deposit (refundable if the facilities remain in good condition) and a rental fee.

(NOTE: As of January 1, 2016, the fees is \$50.00 deposit and \$40.00 for the rental).

[County Administrator](#) - (276) 328-2321

Drug Abuse Services

[Drug Abuse Resistance Education \(DARE\)](#) is designed to provide accurate information about drugs and alcohol; teach students the necessary decision-making skills; show students how to resist negative peer pressure; suggest healthy alternatives to drug use; and build confidence and self-esteem.

[Sheriff](#)

(276) 328-3756

Drug Violation Hotline (VA State Police)

1-800-553-3673

[Office on Youth](#)

(276) 523-5064

Planning District One Community Services Board

(276) 523-2562

Parent to Parent Program

A parenting skills workshop with a strong drug and alcohol prevention focus.

(276) 523-0682

[Wise County Behavioral Health Services](#) - Frontier Health

(276) 523-8300 or (276) 523-8360

[Back to Top](#)

- E -

Economic Development

[Economic Development](#) assists qualified existing businesses and recruits new businesses to the county.

County Administrator - ([Economic Development](#))

(276) 328-2321

Education

Educational opportunities within and nearby Wise County.

Elderly Services

ADVOCACY AND SUPPORT SERVICES

To prevent unnecessary and/or inappropriate institutionalization of older persons by the development and maintenance of comprehensive user-friendly community based long term care services; recognizing that families provide the bulk of care for older people and then developing a user-friendly comprehensive infrastructure to support family caregivers; and by serving as an active and responsible advocate on issues effecting older persons.

Services: Specialized and public transportation (for all ages); Family Support (caregivers, personal care, Alzheimer's, senior volunteers); Nutrition and Wellness (Cancer support, employment services, meals on wheels, socialization and recreation); Elder Rights and Security (abuse prevention, legal and other counseling services).

[Mountain Empire Older Citizens, Inc. \(MEOC\)](#)

(276) 523-4202

REAL ESTATE TAX RELIEF FOR ELDERLY AND DISABLED

Qualifying individuals can receive up to \$150.00 credit toward the County real estate taxes on their home.

[Commissioner of Revenue](#)

(276) 328-3556

[SeniorNavigator.org](#) – "Your One-Stop Source for Information and Access to Community Programs and Services: Empowering Seniors and Caregivers to Navigate. SeniorNavigator helps hundreds of thousands of seniors and caregivers each year, guiding them to the vital support and information they need and equipping them with valuable tools to make educated decisions."

[Senior Living Directory](#) – "strives to be the most complete and unbiased source of lifestyle options for older citizens. We have tried to list EVERY elder lifestyle option (no kidding). We are also focusing on retirement planning, money and finance for seniors because we know that the wave of 76 million baby boomers is probably under prepared for the difficulties of retirement."

SOCIAL SECURITY

(276) 679-7633

[Virginia Assisted Living Directory](#) is a free and useful resource for Assisted Living, Alzheimer's, and long-term care available within the Commonwealth of Virginia.

Elections

County elections are held each November on the first Tuesday following the first Monday. Polls are open from 6 a.m. to 7 p.m.

Primaries and special elections are scheduled as needed.

[Office of Registrar](#)

(276) 328-8331

Electoral Board

[Office of Registrar](#)

(276) 328-8331

Emergency Communications Center

911 - Emergencies

Emergency Medical Services

911 - Emergencies

Emergency Needs Services

Social Services program to assist individuals and families in dealing with crisis situations including loss of employment; severe health problems that impact the ability to work; extensive medical bills; or other changes in life situations that negatively impact financial status and are created by factors beyond control of the customer. Services: assist individuals and families by referral to appropriate community resources; assist with funding for partial rent or partial utilities payment; assistance with the purchase of medicines; referrals to community resources to assist with the purchase of eyeglasses; or the provision of food and clothing.

Salvation Army

(276) 523-5643

American Red Cross - Mt. Empire Chapter

1-540-645-6650

[Social Services](#)

(276) 328-8056

Emotionally Disturbed Citizens Programs

COMPREHENSIVE SERVICES PROGRAM

[Developmental Services, Inc.](#) - Frontier Health

(276) 523-0682

[Independence House](#) - Frontier Health

(276) 523-4357

Planning District One Community Services Board

(276) 523-2562

[Wise County Behavioral Health Services](#) - Frontier Health

(276) 523-8300 or (276) 523-8360

CRISIS INTERVENTION

Community Services Board provides a wide range of services to residents, information, and referral to agency and community resources.

Planning District One Community Services Board

(276) 523-2562

[Wise County Behavioral Health Services](#) - Frontier Health

(276) 523-8300 or (276) 523-8360

[Employment](#)

Full- and Part-time Employment, as well as, volunteer opportunities with Wise County and other sources for employment leads both state and nationwide.

Extension Service

Offers a variety of assistance to citizens such as educational programs for Agriculture and natural resources, family and consumer sciences, and 4-H youth development.

(276) 328-6194

[Back to Top](#)

Fairgrounds

The Wise County Fairgrounds is host to several events during the year including the Mountain People's Music Fair (June), the Virginia-Kentucky District Fair & Horse Show (June), and the Dock Boggs Memorial Festival (September). The Fairgrounds are located on Hurricane Road near Wise, Virginia.

[Chamber of Commerce](#)

(276) 679-0961

Family Planning

Pregnancy testing and birth control services.

[Health Department](#)

(276) 328-8000

Fertilizer Management

[Extension Service](#)

(276) 328-6194

Fires

911 - Emergencies

Flu Shots

October through December only.

[Health Department](#)

134 Roberts Avenue, SW

Wise, Virginia 24293

(276) 328-8000

Food Stamps

[Social Services](#)

(276) 328-8056

Foster Care

Provides substitute family or group living and care for a planned period of time, treatment and community services for the entire family aimed at permanence for the child by returning home, placement with relative or adoption.

Services: teen pregnancy counseling; adoption; placement services; case management; and a comprehensive range of casework services.

[Social Services](#)

(276) 328-8056

4-H Clubs

[Extension Service](#)

(276) 328-6194

Freedom of Information Act

[Virginia Freedom of Information Act](#)

[Back to Top](#)

- G -

Garbage Disposal

(See [Convenience Centers and Can Sites](#))

(See also [Landfill](#))

Genealogy

[Wise County Genealogical Research Site](#) - Part of the VAGen Web Project

[Wise County Historical Society](#)

(276) 328-6451

[Circuit Court Clerk](#)

(276) 328-6111

Geographical Information System (GIS)

Wise County, with the assistance of [Anderson & Associates](#) of Blacksburg VA, has developed a Web based Geographical Information System (GIS).

[Wise County GIS Online](#)

[Wise County GIS Department](#)

(276) 328-7110

[Back to Top](#)

- H -

Hand Gun/Concealed Weapon Permits

Applications for concealed weapon permits.

[Circuit Court Clerk](#)

(276) 328-6111

Hazardous Waste Disposal (Household)

Annually, usually in May, Wise County holds a Hazardous Waste Roundup for hazardous/toxic household waste products including oil-based paint; pesticides; cleaning fluids or other chemicals; old household or automobile batteries; and other potentially toxic materials.

[County Administrator](#) - Litter Control

(276) 328-1000

Health Department

Provides a coordinated, prevention-oriented programs that promote and protect the health of all county citizens. Services: prenatal care; pregnancy testing/birth control services; STD/HIV screenings; pediatric-child health (well child care 0-5 years old); immunizations/vital statistics; communicable disease surveillance; environmental health/dental services; Women, Infants and Children (WIC) program; and school health.

[Health Department](#)

134 Roberts Ave, SW
Wise, VA 24293
(276) 328-8000

Hepatitis Vaccine

[Health Department](#)

134 Roberts Ave, SW
Wise, VA 24293
(276) 328-8000

Historical Society

[Wise County Historical Society](#)

(276) 328-6451

HIV/AIDS

Testing, medical case management, medication assistance, emergency financial assistance including rent, utility and mortgage assistance, medical follow-up and weekly support group for HIV-infected individuals.

[Health Department](#)

134 Roberts Ave, SW
Wise, VA 24293
(276) 328-8000

Horticulture

[Extension Service](#)

(276) 328-6194

[Hospitals](#) (Chamber of Commerce Listings)

There are three well-equipped, modern hospitals in the Wise County area.

[Ballad -- Norton Community Hospital](#) - Norton, Va.

(276) 679-9600

[Ballad -- Lonesome Pine Hospital](#) - Big Stone Gap, Va.

(276) 523-3111

House Numbers

To obtain a house number for a new or existing home.

[County Administrator](#) - E-911 Mapping Technician

(276) 328-7119

Housing (Affordable)

ONLINE SEARCH

ApartmentGuide.com

Online inventory of multifamily apartments.

ApartmentList.com

Free resource to help find housing.

Zumper

Free map-based search for home & apartment rentals with real-time updates.

Sort listings by price, number of bedrooms, cat friendly, dog friendly, pet friendly, and time posted.

REDEVELOPMENT AND HOUSING AUTHORITY

Big Stone Gap

(276) 523-4788

Norton

(276) 679-0020

Wise

(276) 395-6104

RENTAL ASSISTANCE

Wise County Rental Assistance

(276) 395-6507

RURAL DEVELOPMENT PROGRAM

USDA - Rural Development Housing Service

(276) 889-4650 (Lebanon office)

Hunter Safety Classes

Game and Inland Fisheries

(276) 783-4860 - Region III Office, Marion Virginia

Virginia Hunter Safety Education

[Back to Top](#)

- | -

Immunization Program

Health Department

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

Income Taxes

No local income taxes are assessed by Wise County or the incorporated towns within. There are both Federal and State (Virginia) income tax assessments.

ASSISTANCE (State)

Free assistance in completing state income tax forms for county citizens.

Commissioner of Revenue

(276) 328-3556

TAX FORMS

Federal - [Internal Revenue Service \(IRS\)](#)
State - [Virginia Dept. of Taxation](#)

Infant Programs

BABY CARE PROGRAM

Nursing intervention for Medicaid clients with maternity or child health problems.

[Health Department](#)

134 Roberts Ave, SW
Wise, VA 24293
(276) 328-8000

Influenza Vaccination

October through December only.

[Health Department](#)

134 Roberts Ave, SW
Wise, VA 24293
(276) 328-8000

Information

General County Information

[Chamber of Commerce](#)

(276) 679-0961

[County Administrator](#)

(276) 328-2321

[Back to Top](#)

- J -

Jail

Housing offenders serving sentences of one year or less, and those suspected of crimes and are awaiting trial.

Southwest Regional Jail Authority (Duffield)

5251 Boone Trail Rd
Duffield, VA 24244
(276) 431-8000

Jobs

[EMPLOYMENT](#)

Jury Duty / Juror Information

[General jury service information](#)

Juvenile Detention Center

Provides secure detention care for juveniles (up to 18 years of age) charged with offenses in the State of Virginia. Serves Planning Districts 1 through 5.

[Highlands Juvenile Detention Center](#) - 2105 Shakesville Rd., Bristol VA
(276) 466-7800

Juvenile Probation

Juvenile Court Service Unit, 30th District

To reduce juvenile delinquency by providing services, programs and policies that advocate for the needs of youth and their families; assist the community in preventing juvenile delinquency; divert from the juvenile system those whose needs are more appropriately met elsewhere; promote rehabilitation of youth; and protect the people of the community from crime. Provide juvenile probation services and parole information.

(276) 328-2141 or (276) 328-2151

[Back to Top](#)

- K -

[Back to Top](#)

- L -

Landfill

SOLID WASTE LANDFILL - 5401-B Kent Junction Rd., Norton VA

Located in the Blackwood area between Norton and Appalachia on Kent Junction Road. All commercial waste, building materials and large loads of household waste (in excess of one pickup truck load) must be disposed of at the county landfill. Open between the hours of 7:00 a.m. and 3:30 p.m.

[County Administrator](#) - (Public Works)
(276) 328-2321
(276) 679-0515 (Blackwood Landfill)

Lead Screening and Education

[Health Department](#)
134 Roberts Ave, SW
Wise, VA 24293
(276) 328-8000

Libraries

[LONESOME PINE REGIONAL LIBRARY SYSTEM](#)

Has four (4) public branches located within Wise County.

Wise County Public Library - Wise, Virginia
(276) 328-8325

C. Bascom Slemple Memorial Library - Big Stone Gap, Virginia

(276) 523-1334

Coeburn Community Library - Coeburn, Virginia

(276) 395-6152

J. Fred Matthews Memorial Library - St. Paul, Virginia

(276) 762-9702

JOHN COOKE WILEY LIBRARY

Located on the campus of the University of Virginia's College at Wise - Wise, Virginia.

(276) 328-0150

Licenses

CONTRACTOR'S (Certification) LICENSE

Information and Regulations regarding Certification and Licensure

[VA Dept. of Professional & Occupational Regulation](#) - Board of Contractors

(804) 367-8511

Forms & Applications:

Contractors, Tradesmen Licensure - (Electrical, HVAC, Plumbing, Gas-Fitting)

DOG LICENSE

Dog tags are due and payable by January 1st and not later than January 31st of each year. A current rabies certificate is required.

[Treasurer](#)

(276) 328-4077

MARRIAGE LICENSE

[Circuit Court Clerk](#)

(276) 328-6111

Litter Awareness

[County Administrator](#) - Litter Control

(276) 328-1000

[Keep Wise County Beautiful](#)

(276) 328-1000

Low-Income Citizens Services

CHILD DAY CARE

[Social Services](#)

(276) 328-8056

FOOD STAMPS

[Social Services](#)

(276) 328-8056

HEALTH SERVICES

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

HOUSING

Redevelopment and Housing Authority

Big Stone Gap

(276) 523-4788

Norton
(276) 679-0020

Wise
(276) 395-6104

Rental Assistance

Wise County Rental Assistance
(276) 395-6507

MEDICAID

[Social Services](#)

(276) 328-8056

SERVICES TO FAMILIES

Helps families achieve self-support or increased self- sufficiency within potential.

Services: financial assistance; emergency needs; food stamps; fuel assistance; Medicaid; Temporary Aid to Needy Families; counseling; information and referral; employment services; day care; child protective services and foster care.

[Social Services](#)

(276) 328-8056

[Back to Top](#)

- M -

Magistrate

(276) 328-8947

Maps

GEOGRAPHICAL INFORMATION SYSTEM (GIS)

Wise County, with the assistance of [Anderson & Associates](#) of Blacksburg VA, is developing a Web based Geographical Information System (GIS).

[Wise County GIS Online](#)

[Wise County GIS Department](#)

(276) 328-7110

TAX MAPS

Tax maps and other maps also are available for purchase by the general public. Maps are computer generated and vary in price.

[Commissioner of Revenue](#)

(276) 328-3556

ZONING MAPS

[Building and Zoning Dept.](#)

(276) 328-7119

Marriage License

[Circuit Court Clerk](#)

(276) 328-6111

Maternity Services

Clinical services and case management programs offered with payment determined by eligibility and income.

[Health Department](#)

134 Roberts Ave, SW
Wise, VA 24293
(276) 328-8000

Medical Facilities (Chamber of Commerce Listings)

The County has three modern, well-equipped hospitals, as well as, a number of clinics and other health care facilities.

Mental Health/Mental Retardation/Substance Abuse Services

COMPREHENSIVE SERVICES PROGRAM

[Developmental Services, Inc.](#) - Frontier Health

(276) 523-0682

[Independence House](#) - Frontier Health

(276) 523-4357

Planning District One Community Services Board

(276) 523-2562

[Wise County Behavioral Health Services](#) - Frontier Health

(276) 523-8300 or (276) 523-8360

CRISIS INTERVENTION

Community Services Board provides a wide range of services to residents, information, and referral to agency and community resources.

Planning District One Community Services Board

(276) 523-2562

[Wise County Behavioral Health Services](#) - Frontier Health

(276) 523-8300 or (276) 523-8360

Mosquitoes

Mosquito bites can cause severe skin irritation through an allergic reaction, as well as, the transmission of certain serious diseases such as malaria, dengue fever and several forms of encephalitis. Not only can mosquitoes carry diseases which afflict humans, but they also can transmit several diseases and parasites that are very susceptible to dogs and horses. These include dog heart worms and eastern equine encephalitis. The [Environmental Protection Agency \(EPA\)](#) and the [Virginia Dept. of Health \(VDH\)](#) recommend taking steps to control mosquitoes around your home.

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

[FAQ About Mosquitoes](#)

[\(VDH\) Controlling Mosquitoes Around the Home](#)

Museum

[Southwest Virginia Museum](#)

(276) 523-1322

[Harry W. Meador Coal Museum](#)

(276) 523-9209

[Back to Top](#)

Name Changes

[Circuit Court Clerk](#)

(276) 328-6111

Neighborhood and Business Watches

[Sheriff](#) - Crime Prevention Unit coordinates this program and conducts home and business security surveys on request.

(276) 328-3756 Deputy Teresa A. Meade

Notary Public

Applications to become a notary public.

[Circuit Court Clerk](#)

(276) 328-6111

Nursing Home

HERITAGE HALL

Accredited health care facilities providing long-term care to the residents of Wise County and surrounding areas.

Big Stone Gap facility - Valley View Drive

(276) 523-3000

Wise facility - College Drive

(276) 328-2721

PRE-ADMISSION SCREENING

Pre-authorization for Medicaid payment for nursing home and community based care.

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

[Resources for Nursing Home Abuse](#) – Provides the most up-to-date statistics and information relating to nursing home abuse.

[National Council for Aging Care's guide on Elder Abuse](#)

[Back to Top](#)

- O -

[Back to Top](#)

- P -

Parenting Services

CHILD ABUSE OR NEGLECT - (See [Child Protective Services](#))

FAMILIES FIRST PROGRAM

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

PARENTING SEMINAR

[Cooperative Extension Service](#)

(276) 328-6194

PARENTING SKILLS PROGRAMS

Information about parenting classes and general inquiries regarding parenting resources.

[Office on Youth](#)

(276) 523-5064

Parent to Parent Program - A parenting skills workshop with a strong drug and alcohol prevention focus.

(276) 523-0682

PARENTING SUPPORT GROUPS

[Office on Youth](#)

(276) 523-5064

SUBSTANCE ABUSE FOCUS PROGRAMS

Parent to Parent Program

A parenting skills workshop with a strong drug and alcohol prevention focus.

(276) 523-0682

Parks and Recreation

Community Centers - Building Rental

These buildings are available to rent for reunions, receptions, parties, and other special occasions. You must reserve the center in advance by paying a deposit (refundable if the facilities remain in good condition) and a rental fee.

(NOTE: As of January 1, 2016, the fees at all locations is \$50.00 deposit and \$40.00 for the rental).

Dorchester Community Center

Stephens Community Center

Tacoma School Community Center

(276) 328-2321 - [County Administrator](#)

Passport Applications

[Circuit Court Clerk](#)

(276) 328-6111

Pavement Repair

[Virginia Department of Transportation](#) - Wise Residency

(276) 328-9331

Pediatric- "Well Child" Health

Well child services through age two.

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

PEG Channel (Wise-TV)

Wise County Public, Educational and Government (PEG) information channel on **ComCast Cable channel 19** and **InterMountain Cable channel 67**. Tune in for Board of Supervisors meetings, School Board meetings, educational programs, change of schedule notices for schools, other public notices, etc.

(276) 328-2321

Personal Property Tax (tangible)

TAX ASSESSMENT

[Commissioner of Revenue](#)

(276) 328-3556

TAX PAYMENT

[Treasurer](#)

(276) 328-4077

Permits

Building Permit

Whenever constructing, altering, repairing or converting the use of a building, structure or associated equipment, a permit is required.

[Building and Zoning Dept.](#)

(276) 328-7119

Concealed Weapon/Hand Gun Permits

Applications for concealed weapon permits.

[Circuit Court Clerk](#)

(276) 328-6111

Zoning Permits & Enforcement

To obtain a zoning approval permit or report businesses operating in a residential area or other possible violations of the county zoning ordinance

[Building and Zoning Dept.](#)

(276) 328-7119

Pesticide Use and Management

[Extension Service](#)

(276) 328-6194

Plans

COMPREHENSIVE PLAN

[Building and Zoning Dept](#)

(276) 328-7119

Poison Center

Provides general poison information and poison management advice to over 2.8 million residents in 63 counties of Central and Western Virginia. Staffed by trained specialists in poison information and a Medical Toxicologist, the center is open 24 hours-a-day.

[UVa Blue Ridge Poison Center](#)

1-800-222-1222

Police

Emergencies

9-1-1

[Sheriff](#)

(276) 328-3566 or (276) 328-3756

Pregnancy Testing

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

Prenatal Program

Provides maternity services with payment determined according to eligibility and income

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

Probation

ADULT

VA Dept of Corrections:

Probation and Parole District 18

(276) 679-9201

Southwest Virginia Day Reporting Center

(276) 796-4084

JUVENILE

Juvenile Court Service Unit, 30th District

To reduce juvenile delinquency by providing services, programs and policies that advocate for the needs of youth and their families; assist the community in preventing juvenile delinquency; divert from the juvenile system those whose needs are more appropriately met elsewhere; promote rehabilitation of youth; and protect the people of the community from crime. Provide juvenile probation services and parole information.

(276) 328-2141 or (276) 328-2151

Psychological Services

COMPREHENSIVE SERVICES PROGRAM

[Developmental Services, Inc.](#) - Frontier Health

(276) 523-0682

[Independence House](#) - Frontier Health

(276) 523-4357

Planning District One Community Services Board

(276) 523-2562

[Wise County Behavioral Health Services](#) - Frontier Health

(276) 523-8300 or (276) 523-8360

CRISIS INTERVENTION

Community Services Board provides a wide range of services to residents, information, and referral to agency and community resources.

Planning District One Community Services Board

(276) 523-2562

[Wise County Behavioral Health Services](#) - Frontier Health

(276) 523-8300 or (276) 523-8360

[Public Service Authority](#)

Provides water and sewer services to selected areas of Wise County.

(276) 679-1263

Purchasing and Bidding Procedures

For information on how to do business with the county.

[County Administrator](#)

(276) 328-2321

[Back to Top](#)

- Q -

[Back to Top](#)

- R -

Rabies

Report bites or exposure

[Animal Control](#)

(276) 679-6750 - Animal Shelter

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

Rape Prevention

(See Self-Defense)

Real Estate Property

ASSESSMENT

[Real Estate Assessments Online \(EagleWeb\)](#)

[Commissioner of Revenue](#)

(276) 328-3556

TAX PAYMENT

[Treasurer](#)

(276) 328-4077

Recreation

[Wise County Youth Soccer](#)

Wise County Youth Soccer is a volunteer, non-profit organization promoting soccer for the children of Wise County.

Recycling

DROP OFF

Mixed Paper, #1 and #2 Plastics, Cardboard, Aluminum, Metal, Electronics and Rubber Tires (passenger car and light trucks) may be dropped off at all manned County Convenience Centers and Can Sites. (See [Convenience Centers](#).)

[County Litter Control Department](#)

(276) 328-1000

WHAT & HOW to RECYCLE?

For details on what items can be recycled and how to organize these items for proper recycling, visit the [KeepWiseCountyBeautiful.org](#) website or contact the [County Litter Control Department](#).

(276) 328-1000

[Registrar's Office](#)

Handles voter registration and elections.

(276) 328-8331

[Restaurant Inspection/Permits](#)

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

Roads

[Virginia Dept. of Transportation](#) - Wise Residency

(276) 328-9331

[Back to Top](#)

- S -

[Schools](#)

[WISE COUNTY PUBLIC SCHOOLS](#)

(276) 328-8017

Senior Adult Services

ADVOCACY AND SUPPORT SERVICES

To prevent unnecessary and/or inappropriate institutionalization of older persons by the development and maintenance of comprehensive user-friendly community based long term care services; recognizing that families provide the bulk of care for older people and then developing a user-friendly comprehensive infrastructure to support family caregivers; and by serving as an active and responsible advocate on issues effecting older persons.

Services: Specialized and public transportation (for all ages); Family Support (caregivers, personal care, Alzheimer's, senior volunteers); Nutrition and Wellness (Cancer support, employment services, meals on wheels, socialization and recreation); Elder Rights and Security (abuse prevention, legal and other counseling services).

[Mountain Empire Older Citizens, Inc. \(MEOC\)](#)

(276) 523-4202

REAL ESTATE TAX RELIEF FOR ELDERLY AND DISABLED

Qualifying individuals can receive up to \$150.00 credit toward the County real estate taxes on their home.

[Commissioner of Revenue](#)

(276) 328-3556

[SeniorNavigator.org](#) – "Your One-Stop Source for Information and Access to Community Programs and Services: Empowering Seniors and Caregivers to Navigate. SeniorNavigator helps hundreds of thousands of seniors and caregivers each year, guiding them to the vital support and information they need and equipping them with valuable tools to make educated decisions."

[Senior Living Directory](#) – "strives to be the most complete and unbiased source of lifestyle options for older citizens. We have tried to list EVERY elder lifestyle option (no kidding). We are also focusing on retirement planning, money and finance for seniors because we know that the wave of 76 million baby boomers is probably under prepared for the difficulties of retirement."

SOCIAL SECURITY

(276) 679-7633

[Virginia Assisted Living Directory](#) is a free and useful resource for Assisted Living, Alzheimer's, and long-term care available within the Commonwealth of Virginia.

Septic Tanks

Permits and inspections.

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

Sewer Services

C-N-W REGIONAL WASTE WATER TREATMENT AUTHORITY

C-N-W manages and operates waste water treatment facilities in the Coeburn-Norton-Wise areas. For service questions, contact the respective town or the [City of Norton](#).

TOWN SEWER SERVICES

All towns have sewer service available to their residents and to some county residents in their immediate vicinity. Contact the town in question to determine the scope of their service area.

[Appalachia](#)

(276) 565-3900

[Big Stone Gap](#)

(276) 523-4382

[Coeburn](#)

(276) 395-3323

[Pound](#)

(276) 796-5188

[St. Paul](#)

(276) 762-9683

[Wise](#)

(276) 328-6119

[City of Norton](#)

(276) 679-1160

PUBLIC SERVICE AUTHORITY

Provides water and sewer services to selected areas of Wise County.

(276) 679-1263

UNDERGROUND UTILITIES LOCATION

Miss Utility - Location of existing facilities, new construction, etc.

1-800-552-7001

Sexually Transmitted Diseases (STDs)

Provides surveillance, investigation and education of all reportable communicable diseases.

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

Sheriff

Provides security for courts; responsible for the service of civil process, such as, warrant in debt, garnishment, show cause, etc., and the performance of all related duties including, but not limited to, evictions, levies and capias enforcement. Management & operation of county jail facility; management & operation of central dispatch & communications center.

(276) 328-3566 or (276) 328-3756

Small Business Assistance

[MECC Small Business Business Development Center \(SBDC\)](#) is a partnership with the U.S. Small Business Administration. The SBDC provides one-on-one counseling, business education opportunities and resources to help small business owners or managers improve their business. Contact [Tim Blankenbecler](#), SBDC Director, for more information.

(276) 523-6529

Social Services

FINANCIAL SERVICES

Services; food stamps; Temporary Aid to Needy Families; Medicaid; and general relief.

HUMAN SERVICES

Services: child protective services; foster care and adoptions; services to the elderly; and child daycare.

(276) 328-8056

Soil Analysis

[Cooperative Extension Service](#)

(276) 328-6194

Soil Information

Provides general soils characteristics and information.

[Cooperative Extension Service](#)

(276) 328-6194

Stephens Community Center

This building is available for rent for reunions, receptions, parties, and other special occasions. You must reserve the center in advance by paying a deposit (refundable if the facilities remain in good condition) and a rental fee.

(NOTE: As of January 1, 2016 the fee is \$50.00 deposit and \$40.00 for the rental).

[County Administrator](#) - (276) 328-2321

Street Names

To change existing street name or name unnamed street.

[County Administrator](#) - E-911 Mapping Technician

(276) 328-7119

Street Signs

To report missing or vandalized **Street Name** signs.

[Wise County GIS Department](#) - E-911 Mapping Technician

(276) 328-7119

To report all other missing or vandalized street signs.

[Virginia Department of Transportation](#) - Wise Residency

(276) 328-9331

Substance Abuse Services

ABC (Alcoholic Beverage Control) Violations

1-800-552-3200

[Alcoholics Anonymous](#)

(276) 523-4545 (local chapter)

[Drug Abuse Resistance Education \(DARE\)](#) is designed to provide accurate information about drugs and alcohol; teach students the necessary decision-making skills; show students how to resist negative peer pressure; suggest healthy alternatives to drug use; and build confidence and self-esteem.

[Sheriff](#)

(276) 328-3756

Drug Violation Hotline (VA State Police)

1-800-553-3673

[Office on Youth](#)

(276) 523-5064

Planning District One Community Services Board

(276) 523-2562

Parent to Parent Program - A parenting skills workshop with a strong drug and alcohol prevention focus.

(276) 523-0682

[Wise County Behavioral Health Services](#) - Frontier Health

(276) 523-8300 or (276) 523-8360

Subdivision of Land

How to subdivide your land and information regarding residential subdivisions.

[Building and Zoning Dept.](#)

(276) 328-7119

[Back to Top](#)

- T -

Tacoma School Community Center

This building is available for rent for reunions, receptions, parties, and other special occasions. You must reserve the center in advance by paying a deposit (refundable if the facilities remain in good condition) and a rental fee.

(NOTE: As of January 1, 2016 the fee is \$50.00 deposit and \$40.00 for the rental).

[County Administrator](#) - (276) 328-2321

Taxes (Assessment)

For questions regarding real estate, personal property, and coal severance assessments, as well as, contractors licenses.

[Real Estate Assessments Online \(EagleWeb\)](#)

[Commissioner of Revenue](#)

(276) 328-3556

Taxes (Payments)

(Also see Utilities Tax)

Real estate and personal property tax payments are accepted at the [Treasurer's Office](#) in the Wise County Courthouse. Payments can also be made using Direct Payment, Credit/Debit Card Payment online, or at selected area banking institutions.

[Treasurer's Office](#)

(276) 328-4077

Tax Return Assistance (State)

[Commissioner of Revenue](#) offers free assistance in completing the state income tax form for county citizens.

(276) 328-3556

TAX FORMS

Federal - [Internal Revenue Service \(IRS\)](#)

State - [Virginia Dept. of Taxation](#)

Trash Disposal

(See [Convenience Centers and Can Sites](#))

(See also [Landfill](#))

TOURISM

General Information for Visitors to the Wise County area.

Wise County Tourism – <http://www.visitwisecounty.com>
(276) 328-2321

[Chamber of Commerce](#)
(276) 679-0961

[Back to Top](#)

- U -

Underground Utility Location Services

Miss Utility
1-800-552-7001

Utilities (Communications, Electricity, Water & Sewer)

COMMUNICATIONS

Cable Television

[ComCast Cable](#)

(800) COM-CAST

[InterMountain Cable](#) - Serves portion of Pound, VA area

(606) 478-9406

Local Telephone Service

[Verizon Communications](#)

954-6222 (Residential)

(800) 826-2355 (Business)

Internet Telephone Service (VoIP)

[Vonage](#)

(888) 595-1703

[ComCast Xfinity](#)

(800) COM-CAST

Local Internet Access (Dial-up & Broadband)

[ComCast Xfinity](#)

(800) COM-CAST

[InterMountain Cable](#) - Serves portion of Pound, VA area

(606) 478-9406

[InternetProviders](#) - broadband services

[Verizon Online](#)

(800) 638-2026

Satellite Internet Access

[DIRECTV Internet bundles](#) (DIRECTVdeals.com)

(855) 463-7359

[dishNET](#)

(855) 548-5528

[Exede](#)

(855) 627-2553

[HughesNet](#)

(866) 293-8945

Wireless (Cellular telephone)

[AT&T Wireless](#)

(276) 679-2014 (693 Commonwealth Dr, Norton, VA 24273

(866) 559-4693

[Appalachian Wireless](#) (Ky. Cellular)

(800) 452-2355

[Verizon Wireless](#)

ELECTRICITY

[American Electric Power](#) - Serves northernmost Wise County only

(800) 956-4237

[Old Dominion Power](#) (Ky. Utilities Co.) - Serves the remainder of Wise County.

(800) 981-0600

[SunPower](#), the leading U.S. provider of solar panels

WATER & SEWER

[Public Service Authority](#)

Provides water and sewer services to selected areas of Wise County.

(276) 679-1263

Town Services

All towns have water & sewer service available to their residents and to some county residents in their immediate vicinity. Contact the town in question to determine the scope of their service area.

[Appalachia](#)

(276) 565-3900

[Big Stone Gap](#)

(276) 523-4382

[Coeburn](#)

(276) 395-3323

[Pound](#)

(276) 796-5188

[St. Paul](#)

(276) 762-9683

[Wise](#)

(276) 328-6119

Utilities Tax

For information about the tax charged on telephone, cell phone and electricity bills.

[Commissioner of Revenue](#)

(276) 328-3556

[Back to Top](#)

- V -

Vehicle Licensing

[STATE LICENSING](#) - Online Registration Renewal

[Virginia Dept. of Motor Vehicles](#) - Norton VA Office

(**NOTICE:** Beginning July 1, 2008, a \$5 service fee will be added when renewing vehicle registrations at any DMV customer service center)

1-866-368-5463 (Customer Contact Line - Toll Free)

Veterans Services

[Virginia Dept. of Veterans Services](#)

[Big Stone Gap, VA Field Office](#)

Service Area - The counties of Dickenson, Lee, Scott, Wise; the city of Norton

Suite D-1, Clover Leaf Square

Big Stone Gap, VA 24219

(276) 523-1411

(276) 523-5256 FAX

Veterans Exemption (Disabled) – County Taxes

[Personal Property Taxes](#)

[Real Estate Taxes](#)

For more information, contact the [Commissioner of the Revenue](#)
(276) 328-3556

VA Loan Assistance

[VA Home Loan Centers](#) – help veterans, active duty and family members with VA Home loans.

1-888-573-4496

[Veterans United Home Loans](#)

1-800-884-5560

Victim/Witness Assistance

To assist victims and witnesses of crime.

(276) 328-4421

Visitors

General Information for Visitors to the Wise County area.

Wise County Tourism – <http://www.visitwisecounty.com>

(276) 328-2321

[Chamber of Commerce](#)

(276) 679-0961

Vital Records & Health Statistics

For applications and copy of existing records (birth certificates, etc).

State Department of Health

[Office of Vital Records and Health Statistics](#)

P.O. Box. 1000

Richmond, VA 23208-1000

(804) 662-6200

Vocational Education

[Wise County Career Technical Center](#) offers a wide variety of course programs for public school students, which include design and technology, drafting, graphic communications, and electronic technology. Regularly scheduled programs include many other trade skills programs common to the business and industrial community. Various adult evening classes are offered based on interest and enrollment.

(276) 328-6113

Volunteer Opportunities

[Mountain Empire Older Citizens, Inc. \(MEOC\)](#) offers information on volunteer opportunities both for senior citizens and provides assistance to the elderly.

(276) 523-4202

[Office on Youth](#) offers information on volunteer opportunities for youth and adults who wish to work with youth.

(276) 523-5064

Voter Registration

Registration closes 29 days prior to an election.

[REGISTRAR](#)

(276) 328-8331

[Back to Top](#)

- W -

Waste Disposal

(See [Convenience Centers and Can Sites](#))

(See also [Landfill](#))

Water Services

[PUBLIC SERVICE AUTHORITY](#)

Provides water and sewer services to selected areas of Wise County.

(276) 679-1263

TOWN WATER SERVICES

All towns have water service available to their residents and to some county residents in their immediate vicinity. Contact the town in question to determine the scope of their service area.

[Appalachia](#)

(276) 565-3900

[Big Stone Gap](#)

(276) 523-4382

[Coeburn](#)

(276) 395-3323

[Pound](#)

(276) 796-5188

[St. Paul](#)

(276) 762-9683

[Wise](#)

(276) 328-6119

UNDERGROUND UTILITIES LOCATION

Miss Utility - Location of existing facilities, new construction, etc.

1-800-552-7001

Website (Wise County)

<http://www.wisecounty.org>

Wells

Permits and inspections for new or replacement wells.

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293
(276) 328-8000

Wills (Probate)

[Circuit Court Clerk](#)

(276) 328-6111

Wise-TV (PEG channel)

Wise County Public, Educational and Government (PEG) information channel on ComCast Cable channel 19 and InterMountain Cable channel 67. Tune in for Board of Supervisors meetings, School Board meetings, educational programs, change of schedule notices for schools, other public notices, etc.

(276) 328-2321

Women, Infants and Children (WIC) Program

Supplemental food and education program for women who are pregnant, post-partum or breast feeding; infants up to one year of age; and children up to five years.

[Health Department](#)

134 Roberts Ave, SW

Wise, VA 24293

(276) 328-8000

[Back to Top](#)

- X -

[Back to Top](#)

- Y -

Youth Athletics

[Wise County Youth Soccer](#)

Wise County Youth Soccer is a volunteer, non-profit organization promoting soccer for the children of Wise County.

Youth Development

4-H Programs

[Cooperative Extension service](#)

(276) 328-6194

[Office on Youth](#)

Advocates and promotes positive youth development. Facilitates access to services enhancing the quality of life through prevention of delinquency and substance abuse.

(276) 523-5064

Youth and Family Programs

Information and referral to resources that address youth and family matters.

[Office on Youth](#)

(276) 523-5064

Youth Awards Programs

Youth Services accepts nominations all year for youths making positive contributions to the community, and to adults who assist youth.

[Office on Youth](#)

(276) 523-5064

Youth Issues

Statistics on issues; youth awards to recognize positive contributions to the community; and addressing current youth issues.

[Office on Youth](#)

(276) 523-5064

[Back to Top](#)

- Z -

Zoning

INDUSTRY ZONING and REZONING

[Economic Development](#) works with the development community, as well as, the [Building and Zoning Dept.](#), to assess needs for current and future sites for industrial zoning.

(276) 328-7119

ZONING PERMITS & ENFORCEMENT

To obtain a zoning approval permit or report businesses operating in a residential area or other possible violations of the county zoning ordinance

[Building and Zoning Dept.](#)

(276) 328-7119

PROPOSED ZONING CHANGES

Advertised in [The Coalfield Progress](#) and [The Post](#); adjacent property owners are notified; signs posted on property; public hearings held.

[Building and Zoning Dept.](#)

(276) 328-7119

[Back to Top](#)